

Legal Notice and Privacy Policy

August, 19th 2019

1. Content and Compliance

This is the Privacy Policy and Protection of Personal Data Policy (hereinafter the Privacy Policy) applicable to personal data provided through the website www.acuawaterpark.com and its related domains (which may be hereinafter referred to as the 'Website'). The Website is established mainly to inform about the services offered by the company ACUA FAMILY PARK, S.L. In addition, this compiles the Legal Information (also referred to as 'Legal Notice'), which includes the conditions for the access, use, browsing and conditions applicable to the Website.

The complete legal information of the Website (hereinafter the 'Complete Legal Information') is formed by the text contained in this document, as a unit, as well as by the Cookie Policy. These documents may be accessed directly through a link in the lower section of the Website (hereinafter, all the documents mentioned are collectively referred to as the 'Complete Legal Information') Consequently, the interpretation and consideration of the Legal Information of the Website must be made according to all the aforementioned documents jointly. Under the terms set forth herein, the 'User' is the person who accesses, uses or navigates through the Website.

The Website's access, use and browsing of by the User, implies the express consent and full compliance with the full content of the Complete Legal Information. Therefore, if you do not agree with any of the terms set out in these documents, please do not provide us with personal data or use the Website or any of the services made available on it.

The User may print and digitally store all the aforementioned documents, which are permanently available through a direct access link available at the lower section of the Website.

The Users are recommended to read the Complete Legal Information (Legal Notice, Privacy Policy and Cookie Policy), on a regular basis, including each time they access the Website and, in any case, each time they decide to provide us with personal data through the Website, since its content may be subject to modification. Any modification shall be duly published and permanently accessible on the Website, with reference to its version and date.

2. Identification of domain holder and service provider and means of contact

In compliance with the provisions of the Law 34/2002, 11th July, of Information Society Services and Electronic Commerce (LSSICE), it is reported that the holder of the domain www.acuawater.com (the Website) and its related domains (tickets.acuawater.com, among others), and the company that provides its services and offers its goods through it, as well as the data processing controller is:

ACUA FAMILY PARK SL, domiciled for these purposes at: Avenida Nuestra Señora del Carmen, number 41, 35660 Corralejo, La Oliva, Province of Las Palmas, Spain, with C.I.F. tax number: B-76158070 registered in Las Palmas de Gran Canaria Commercial Register Folio 30, Volume 2057 General, Sheet GC -4.7069.

To establish direct contact with ACUA FAMILY PARK, S.L.:

- Postal address: Avenida Nuestra Señora del Carmen, number 41, 35660 Corralejo, La Oliva, Province of Las Palmas, Spain.
- Telephone number: (+34) 928 537 034

– E-mail address: info@acuawaterpark.com

To exercise rights in protection of personal data:

- Postal address: Avenida Nuestra Señora del Carmen, number 41, 35660 Corralejo, La Oliva, Province of Las Palmas, Spain.
- E-mail address: info@acuawaterpark.com

3. Conditions for the access, use and browsing of the Website and its related domains

This section regulates the Conditions for the Access, Use and Browsing of the Website, including all content, goods and services made available to the User, without prejudice to the specific terms and conditions applicable to the contracting of such goods and services through the Website and which are detailed in the corresponding sections and documents known as 'Contracting Terms and Conditions'.

a) Access, Use and Browsing

The access, use and browsing of the contents published on the Website are free of charge, except for the costs associated with the telecommunications network connection provided by the access provider and contracted by the User.

The access, use and browsing of the contents published on the Website is free and accessible to any Internet user. However, in order for the Users to provide personal data, Users must have the necessary legal capacity to provide their own personal data or, if applicable, the consent of their legal representatives, as established in the Privacy Policy of this Website, developed in section 4 of this document.

The contents of the Website are provided for browsing in Spanish, English, French and German, being Spanish the original language in which the content of the Complete Legal Information has been written.

b) Obligations of the User

The Website provides access to a multitude of information, services, programmes and data (hereafter, 'the contents') on the Internet belonging to ACUA FAMILY PARK S.L. or its licensors, to which the User may have access. The User assumes the responsibility of using the portal. This responsibility extends to the registry that would be required to access certain services or content. When registering, the user shall be responsible for providing true and lawful information. As a consequence of this registration, the User may be provided with a password (or identification code) for which they shall be responsible, and they commit to making diligent and confidential use of it. The User undertakes to make appropriate use of the contents and services (such as chat services, discussion forums or news groups) that ACUA FAMILY PARK SL offers through its portal. The User undertakes to use the Website in accordance with the law, morality, generally accepted good customs, public order and Complete Legal Information, undertaking to refrain from using the Website or its contents for purposes or effects that are unlawful, prohibited, contrary to good faith and public order or contrary to the provisions of the Complete Legal Information.

It is expressly forbidden to use the Website and any of its contents and services for purposes detrimental to assets or interests of ACUA FAMILY PARK, S.L. or third parties, or through actions that could cause damage to or overload of physical and logical systems (networks, servers, equipment and software) of ACUA FAMILY PARK, S.L., the providers or third parties. Therefore, it is expressly forbidden to introduce or spread computer viruses or any other physical or logical systems on the network that are likely to cause the aforementioned damage, as well as trying to access and then use the e-mail accounts of other users, and modify or manipulate their messages. In the event of non-compliance, the User shall be liable for any damages that may arise.

The User may not include on the Website, or disseminate through it: a) Information that is considered

discriminatory, insulting, slanderous, threatening, xenophobic or inciting violence; b) Information that does not have the appropriate legal rights, including those derived from intellectual property; c) Advertising information or commercial promotion of its own or that of third parties;

d) Content or propaganda of a sexist, xenophobic, discriminatory nature or incitement to hatred on grounds of ideology, religion, worship or sexual orientation and / or identity; pornographic, illegal, advocacy of terrorism or, in general, a violation of human rights.

It is expressly forbidden the identity theft in any manner, the use of false identities, such as the provision of any personal data or information of third parties such as the User's own, e-mail accounts of third parties as their own to establish communication through the Website and/or through the emails enabled in it.

The User undertakes to provide only truthful information through the means available on the Website, being directly responsible for any damage arising from non-compliance of this obligation to ACUA FAMILY PARK, S.L. and/or third parties.

The User is expressly forbidden to manipulate messages sent by e-mail, as well as to alter the information or electronic documents of ACUA FAMILY PARK, S.L. or of third parties provided through the Website.

The User undertakes to comply with all the points set out in the Complete Legal Information and in any of the documents forming the latter, and may be excluded from access to the Website in the event of non-compliance. ACUA FAMILY PARK, S.L. may at any time and without prior notice cease service provision and, if applicable, remove the contents that it deems incorrect or illegal or that do not comply with the Complete Legal Information, either at its own discretion or at the request of the third party affected or of the relevant authority, without prejudice to the exercise of the appropriate actions. Such termination shall not give rise to any compensation in favour of the User.

c) Liabilities and Guarantees. Disclaimer and Limitation of Liability

The User is directly responsible for the Website's use and for any non-compliance with the provisions of the Complete Legal Information.

ACUA FAMILY PARK, S.L. shall not be liable, in any case, for damages of any kind that might cause, but not limited to: Any possible errors, failure to update or omissions in the contents of the Website, as well as the effectiveness or accuracy thereof, being merely indicative, the lack of availability, continuity, access failures, computer viruses or malicious or harmful programs in the contents, telephone breakdowns, disconnections, delays, blockages, overloads on the Internet, computer attacks, interference by third parties, interference and interruptions. All this despite the fact that ACUA FAMILY PARK, S.L. makes efforts and adopts measures to avoid these circumstances.

ACUA FAMILY PARK, S.L. shall not be responsible for opinions expressed by the User or by third parties on forums or through other participation tools that may be enabled on the Website, or that are disseminated or processed through the Website.

ACUA FAMILY PARK, S.L. reserves the right to modify, totally or partially or eliminate at any time and without prior notice, the contents and services offered through the Website, as well as to temporarily suspend the contents or services or the Website, for maintenance, update or improvement purposes.

d) Link Policy (Links)

The Website may contain links to third-party websites other than ACUA FAMILY PARK, S.L. Therefore ACUA FAMILY PARK, S.L. is not responsible for the content, information or services offered by third parties through the links, for the functioning of the linked website or for any damages that may arise from the access, use and browsing by the User, nor shall it guarantee the technical availability, quality, reliability, accuracy, breadth, truthfulness, validity and constitutionality of any material or information contained in any of the aforementioned hyperlinks or other internet sites. The establishment of these links does not imply any relationship between ACUA FAMILY PARK, S.L. and the content's or website's holders where they may be found. Under no circumstances does ACUA FAMILY PARK, S.L. control or perform any type of management or authority on third-party websites to which a link could be included on the Website, nor does it accept or agree to their contents. Therefore, we advise the User, in the event of access and use thereof at their own expense and risk, to consult the legal conditions, the privacy policy/protection of personal data and the cookie policy contained in each of them. ACUA FAMILY PARK, S.L. may remove at any time and without prior notice third-party links that appear on the Website.

In the event the User has effective knowledge that the links refer to illegal activity or information or harmful to property or rights of a third party, please inform us via e-mail using the contact methods set out in section 2 of this document to carry out the actions we deem appropriate, if appropriate.

e) Links to Social Networks and Use

Regarding social networks, ACUA FAMILY PARK, S.L. has profiles on several social networks sites. The conditions of access and use of these profiles, the legal terms and conditions and the privacy policies applicable to the aforementioned social networks are those that they themselves have set out, which can be consulted on their websites. ACUA FAMILY PARK, S.L. is not responsible for the comments of third parties in forums, chats, blogs, social networks or any other medium that allows content to be published independently on the Website or on the company's social networks sites, even in cases in which the aforementioned comments may be included or viewed on the Website. Any comments considered aggressive, violent, that exceed limits of conviviality between users, that promote activities or conduct that are illegal or harmful to rights, are racist, xenophobic, contrary to the Law, racist, xenophobic, or against the Law, may be withdrawn.

ACUA FAMILY PARK, S.L. does not control or exercise any type of management or authority in third party social networks, nor does it accept or agree to their contents. Therefore, we advise the User, in the event of access and use thereof at their own expense and risk, to consult the legal conditions, the privacy policy/protection of personal data and the cookie policy contained in each of them. Links are provided for informational purposes only.

f) Intellectual Property

ACUA FAMILY PARK S.L. by itself or as a transferee, is the owner of all the intellectual property rights of its website, as well as the elements contained therein (including, but not limited to, images, sound, audio, video, software or texts; trademarks or logos, colour combinations, structure and design, selection of materials used, computer programs necessary for its operation, access and use, etc.), owned by ACUA FAMILY PARK S.L. or by its licensors.

All rights reserved. By virtue of the provisions of articles 8 and 32.1, paragraph two, of the Law of Intellectual Property are expressly prohibited the reproduction, distribution and public communication, including its means of provision, of the whole or part of the contents of this website for commercial purposes, on any platform and by any technical means, without the prior and express authorisation of ACUA FAMILY PARK, S.L.

The User undertakes to respect the rights of Intellectual Property owned by ACUA FAMILY PARK, S.L. The User may view the elements of the portal and even print, copy and store them on the hard disk of their computer

or on any other physical platform provided it is solely and exclusively for their personal and private use. The USER shall refrain from deleting, altering, eluding or manipulating any protection device or security system installed on the websites of ACUA FAMILY PARK, S.L.

Unauthorised use of the website's content, as well as any damage that this may cause to ACUA FAMILY PARK, S.L. or to third parties, may give rise to the exercise of the appropriate legal actions and to the corresponding responsibilities and compensation, which shall be borne by the User. The User should also consider that some of the photographs and videos included on this Website contain natural persons, since the image is considered to be personal data and therefore subject to the provisions of current legislation on the personal data protection (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016), on the protection of natural persons with regard to personal data processing and the free movement of such data ('European Data Protection Regulation' or 'GDPR') and the applicable national legislation), so that the User may not use the aforementioned images outside the strictly personal and private sphere and limited exclusively to their experience of browsing through the Website.

4. Privacy and Personal Data Protection Policy of the Website

This section explains in detail the Privacy and Protection of Personal Data Policy (also referred to as the 'Privacy Policy') applicable to the personal data provided through the Website and/or its related domains.

a) Additional information on data protection in sending and receiving emails from ACUA FAMILY PARK, S.L.

In compliance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data ('General Data Protection Regulation', or 'GDPR') and Organic Law 3/2018 of 5 December on the protection of personal data and the guarantee of digital rights ('LOPDGDD') and regulations in force on data protection, we inform you, and you consent to the content of this Information and to the processing of your data in accordance with the legislation set out above. All information or personal data in emails sent and/or received by ACUA FAMILY PARK, S.L through your e-mail accounts is incorporated into our data processing systems.

Data controller: ACUA FAMILY PARK, S.L., registered to this effect at the address: Avenida Nuestra Señora del Carmen, number 41, Postcode 35660, Corralejo, La Oliva, Province of Las Palmas, Spain, with C.I.F. (Tax ID) number: B-76158070. Contact phone: (+34) 928 537 034. Contact e-mail: info@acuawaterpark.com.

Purposes: To manage, attend to, respond to and maintain the relationship generated through the company's e-mails and to shape its contents.

The contribution of your data through e-mail is voluntary, with, depending on the subject, only mandatory and necessary data for legal obligations and circumstances of your relationship with the company being requested; not providing this data may prevent the establishment of such a relationship.

Legal base: Performance of contract and/or services requested by you, your consent and fulfilling legal obligations, including data protection.

Recipients of your data: Data controller and third parties for whom communication is necessary due to legal obligation or the existence of a relationship, and third parties with whom the controller has a service provision contract (data processor) and which is necessary for them to provide the contracted services in accordance with applicable law. There is no intention on the part of the data controller to transfer your data to a third country or international organisation. Notwithstanding the foregoing, ACUA FAMILY PARK, S.L. uses the services of Google Ireland Inc. for communication by e-mail, a company also located in the United States, to which you expressly consent.

Data preservation term: This shall coincide with the duration of your relationship with the data controller and the period required for a legal obligation or for the preparation, exercise or defence of claims related to your relationship or data processing, and shall be retained until the expiry of prescription limits.

You may exercise your rights of access to your data, amendment, erasure, limitation of its processing, objection, data portability, and not be the subject of automated individual decisions (including profiling). You may also withdraw your consent at any time by writing to us or sending an e-mail to info@acuawaterpark.com, under the subject 'Data Protection' and attaching a copy of your personal ID or document proving your identity and your representation, where appropriate, with forms being available for its exercise. You are also informed of your right to file a complaint with a supervisory authority (Spanish Data Protection Agency www.agpd.es). Further information on what your rights are and how to exercise them can be found in section 4(c) of this document.

b) Additional information on data protection in sending electronic commercial communications

In compliance with the provisions of Article 21 of Law 34/2002, of 11 July, on Information Society Services and Electronic Commerce (LSSICE), Regulation (EU) 2016/679 of the European Parliament and of the Council, of 27 April 2016, on the protection of natural persons with regard to the processing of personal data and the free movement of such data ('General Data Protection Regulations', or 'GDPR') and Organic Law 3/2018, of 5 December, on the Protection of personal data and guarantee of digital rights ('LOPDGDD') and regulations in force on data protection in relation to the use of personal data for the sending of electronic commercial communication, we inform you that your data shall be part of our data processing system, in accordance with the following Information:

Data controller: ACUA FAMILY PARK, S.L., registered to this effect at the address: Avenida Nuestra Señora del Carmen, number 41, Postcode 35660, Corralejo, La Oliva, Province of Las Palmas, Spain, with C.I.F. (Tax ID) number: B-76158070. Contact phone: (+34) 928 537 034. Contact e-mail: info@acuawaterpark.com.

In this sense, we inform you that at ACUA FAMILY PARK, S.L. we process your contact data, data provided directly by the interested party who is interested in finding out about our goods and services themselves or as a representative of the private company/public entity to which they may belong, as well as your e-mail, for the sending of electronic commercial communications, this being the legitimate basis for consent to this processing; you are able to unsubscribe from receiving these emails at any time by sending an e-mail to info@acuawaterpark.com.

Or, having been a customer of our goods and services, we process your professional contact data, data provided directly by the interested party themselves, or as a representative of a private company/public entity to which they may belong, as well as your e-mail requesting information on our goods and services, for the sending of electronic commercial communications, with section 2 of article 21 of the LSSICE being the legitimate basis of such processing; you are able to unsubscribe from receiving these e-mails at any time by sending an e-mail to info@acuawaterpark.com.

In any case, the contact data that we process in ACUA FAMILY PARK, S.L. has been facilitated by the interested party themselves, so we remind you that you should not facilitate the data of third parties unless you have their authorisation and have informed them previously of the content included in this information.

In the sending of electronic commercial communications we process e-mail data and name / position, for the following purposes:

- **If you have been a customer of our goods or services:** The purpose for which we process your data is to carry out the management, development, performance, compliance and maintenance of customer relations and the service provision and circumstances necessary for it, including invoicing, collections, payments, accounting, administration, taxation, tax payments, satisfying contracts and agreements, and sending electronic commercial communications.
- **If you have not been a customer of our goods or services, but have consented to the sending of the newsletter and/or the sending of electronic commercial communications by ACUA FAMILY PARK, S.L.:** The purpose for which we process your data is to manage subscriptions to the newsletter and to send electronic commercial communications of offers, contests, promotions and advertising and advertising information of goods and services, news, summer greeting campaigns, promotions, benefits, discounts and surveys related to the company's activities.

Your data for sending e-mails with electronic commercial communications is voluntary, so if you do not wish to receive these messages, or do not consent to having them sent or, if you do receive them, you can revoke your consent at any time and can unsubscribe by sending an e-mail to info@acuawaterpark.com.

You may also withdraw your consent at any time, or oppose the processing of your data to send you communications about our goods and services or summer greeting campaign, by sending an e-mail to info@acuawaterpark.com.

Legal base: Your consent, section 2 of LSSICE Article 21, the performance of contracts and / or services requested by yourself, and compliance with applicable legal obligations, including data protection obligations.

Recipients of your data: Data controller and third parties for whom communication is necessary due to legal obligation or the existence of a relationship, and third parties with whom the controller has a service provision contract (data processor) and which is necessary for them to provide the contracted services in accordance with applicable law. There is no intention on the part of the data controller to transfer your data to a third country or international organisation. Notwithstanding the foregoing, ACUA WATER PARK, S.L. uses the services of Google Ireland Inc. for communication by e-mail, a company also located in the United States, to which you give your express consent.

Term of data preservation: This shall coincide with the duration of your relationship with the data controller and the withdrawal of your consent, as well as the period necessary to comply with a legal obligation or to prepare, exercise or defend claims related to your relationship or the processing of your data, and shall be kept until the end of the prescription limit.

You may exercise your rights of access to your data, amendment, erasure, limitation of its processing, objection, data portability, and not be the subject of automated individual decisions (including profiling). You may also withdraw your consent at any time by writing to us or sending an e-mail to info@acuawaterpark.com, under the subject 'Data Protection' and attaching a copy of your personal ID or document proving your identity and your representation, where appropriate, with forms being available for its exercise. You are also informed of your right to file a complaint with a supervisory authority (Spanish Data Protection Agency www.agpd.es). Further information on what your rights are and how to exercise them can be found in section 4(c) of this document.

c) Additional information (right to information): Personal data processing through the Website and purposes

In compliance with the provisions of REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ('GENERAL DATA PROTECTION REGULATION', hereinafter 'GDPR'), in ORGANIC LAW 3/2018 of 5 December on the Protection of Personal Data and the Guarantee of Digital Rights ('LOPDGDD'), and current national law regarding personal data protection, ACUA FAMILY PARK, S.L. you are informed:

- Who is the data controller of my data and what are their identification and contact details?**
 ACUA FAMILY PARK, S.L., whose identification and contact details can be found in section 2 of this document.
- Where does the data processed by the company / data controller come from? What data is it? What are the purposes of the processing my data?**
 Your personal data was obtained / sent from the following means provided through the Website, collecting the aforementioned data for each of them and using them for the aims / purposes set out below:

| Means of obtaining / sending data | Data collected | Aims / purposes for which your data is intended |
|---|---|---|
| Completion of contact forms and / or use of means of contact provided by the Website. | Mandatory: Name, surname, phone and e-mail address. Voluntary: Whatever you wish to provide in the field 'send us your enquiry'. | Manage, attend, respond and, where appropriate, maintain the relationship generated through the company's web pages. Management and attention of users and potential clients, as well as conforming their contents. |
| Completion of the ticket purchase and/or other services form. | Name and surname, e-mail address and credit or debit card details. | Management, attention and collection of services for clients, as well as managing, attending to and, where appropriate, maintaining the relationship generated through the company's web pages and putting together its contents. |
| Exercise of Rights in Personal Data Protection | Name and surname, personal ID or passport, address, where applicable, accreditation of representation and means of contact. | Manage the exercise of rights in personal data protection and the circumstances that are necessary for this. |

The completion of fields enabled for personal data that collect personal data and are marked with a (*) is mandatory; the completion of all other fields is voluntary. If data considered mandatory is not provided, ACUA FAMILY PARK, S.L. may not accept and/or manage the enquiry/request made, or the web service used that is intended to be carried out.

When personal data is requested by filling in a form or similar and it is necessary to click on a 'Send' or similar button, a table with 'Basic information on data protection' is at your disposal, as well as an Acceptance box that is enabled, indicating that you have read and consented, among other documents, if any, to this Privacy Policy (and having a direct link to this Privacy Policy available at that time), so that clicking on the aforementioned box necessarily implies that you have read and been informed of the contents of this Privacy Policy and that you consent to this and to the processing of your personal data in accordance with its contents.

In addition to the foregoing, it should be noted that, as described in the Cookie Policy, although we do not obtain personal data on our users, third-party cookies that we use may obtain different data from the user of the Website, as indicated in section 6 of the Cookie Policy document, in the terms and for the purposes described in that document, which is part of the Complete Legal Information. Therefore, we recommend that you obtain more information in the Cookie and/or Privacy Policies of third parties, which can be accessed through the links provided in the Cookie box of section 4 of the Cookie Policy document, or on the aforementioned third-party web pages. Information is also available in section 5 of that document.

By accepting this Privacy Policy, you expressly consent to the personal data provided through the Website, including expressly your health data, if voluntarily provided through this means, being processed by ACUA FAMILY PARK, S.L. for the aforementioned purpose(s) and in accordance with the content of this Privacy Policy.

- What is the legal base for the processing of my data?

The LEGAL BASE for the processing of your data in the completion of contact form and / or use of means of contact enabled on the Website, is your consent, compliance with contracts or services requested by you, as well as compliance with the relevant legal obligations, including personal data protection, among others that may apply.

The LEGAL BASE for the processing of your data in the completion of ticket purchase form and / or other services, is your consent, compliance with contracts or services requested by you, as well as compliance with the relevant legal obligations, including personal data protection, among others that may apply.

The LEGAL BASE for the processing of your data in the exercise of your rights in personal data protection, is your consent, as well as compliance with the relevant legal obligations, including personal data protection, among others that may apply.

- Who are the recipients of my data?

The **recipients of your data** shall be the data controller, as well as third parties to whom their communication is necessary for compliance with a legal obligation or because it is necessary or derived from the existence of your legal relationship with the data controller. The following recipients are available, in some cases through direct communication from the data controller and in others through a response to a request received by the data controller (by means of this document you are informed and expressly consent to the communication of your personal data to the following recipients):

By completing the contact forms and/or means of contact enabled on the Website: The data controller; third parties in compliance with a legal obligation or necessary due to a request; and third parties with whom the data controller maintains a contract for service provision (data processor) only when access by them to your data is necessary solely for the purpose of providing necessary services and/or associated with: Management of your request, administrative services, computer services, web page management services. ACUA FAMILY PARK, S.L. requires these third parties to comply with the requirements established in the regulations on personal data protection.

By completing the ticket purchase form and/or other services: The data controller; third parties in compliance with a legal obligation or necessary due to a request; and third parties with whom the data controller maintains a contract for service provision (data processor) only when access by them to your data is necessary solely for the purpose of providing necessary services and/or associated with: Management of your request, administrative services, computer services, web page management services. ACUA FAMILY PARK, S.L. requires these third parties to comply with the requirements established in the regulations on personal data protection.

By exercising rights in personal data protection: The data controller; third parties in compliance with a legal obligation; public administration with competence in the matter; third parties with whom the data controller maintains a contract for service provision (data processor) only when access by them to your data is necessary solely for the purpose of providing necessary services and/or associated with: Legal advice, data protection, administrative services, computer services. ACUA FAMILY PARK, S.L. requires these third parties to comply with the requirements established in the regulations on personal data protection.

There is no intention on the part of the data controller to carry out a transfer of your personal data to a third country or international organisation. Notwithstanding the foregoing, ACUA FAMILY PARK, S.L. uses the services of Google Ireland Inc. for e-mail communications, a company also located in the United States; in addition, the installation of third-party cookies based in the United States is carried out through the website (see Website Cookie Policy), to which you expressly consent.

- How long shall my data be stored?

The **data preservation term** shall coincide with the duration of your relationship with the data controller, a relationship of different duration for each of the means for obtaining/sending the aforementioned data and their purposes. Likewise, the data shall be kept for term period necessary for compliance with a legal obligation that requires the processing and preservation of your data or is required for the preparation, exercise or defence of claims related to your relationship or the processing of your data, in this case being kept until the end of their prescription limit.

- What rights do I have in Personal Data Protection?

You are informed of the existence of your RIGHTS in personal data protection, being the following:

Right of Access

The interested party (data holder) has the right to obtain from ACUA FAMILY PARK, S.L. (data controller) confirmation of whether or not personal data concerning them are being processed and, in such case, the right of access to personal data and the following information:

- a) the purposes of the processing;
- b) the categories of personal data concerned;
- c) the recipients or categories of recipients to whom personal data have been or shall be communicated, particularly recipients in third-party or international organisations;
- d) where possible, the intended preservation term of personal data or, where not possible, the criteria used to determine this term;
- e) the existence of the right to request from the controller the amendment or erasure of personal data or the limitation of personal data processing relating to the interested party, or to object to such processing;
- f) the right to file a complaint with a supervisory authority
- g) where personal data has not been obtained from the interested party, any available information on its origin;
- h) the existence of automated decisions, including profiling, and, at least in such cases, significant information on the logic applied, as well as the significance and expected consequences of such processing for the interested party.
- i) when personal data are transferred to a third country or to an international organisation, the interested party shall have the right to be informed of the appropriate guarantees under Article 46 of GDPR relating to the transfer.

Right of Rectification

The interested party (data holder) shall have the right to obtain without undue delay from ACUA FAMILY PARK, S.L. (data controller) the amendment of inaccurate personal data concerning them. Taking into account the purposes of the processing, the interested party shall have the right to have incomplete personal data supplemented, including by means of an additional declaration.

Right of Erasure

The interested party (data holder) shall have the right to obtain without undue delay from ACUA FAMILY PARK, S.L. (data controller) the erasure of the personal data concerning them, ACUA FAMILY PARK, S.L. being obliged to erase without undue delay the personal data when any of the following circumstances concur:

- a) the personal data is no longer necessary in relation to the purposes for which it was collected or otherwise processed;
- b) the interested party withdraws the consent on which the processing is based, and the processing is not based on another legal basis;
- c) the interested party objects to the processing and other legitimate grounds for the processing do not prevail;
- d) the personal data have been processed unlawfully;
- e) the personal data must be erased for compliance with a legal obligation laid down in the law of the Union or Member States which applies to the data controller;

- f) the personal data has been obtained in connection with the offer of services of the information company.

Right to Request the Limitation of the Processing

The interested party (data holder) shall have the right to obtain from ACUA FAMILY PARK, S.L. (data controller) the limitation of the processing of the data when one of the following conditions is met:

- a) the interested party contests the accuracy of the personal data, for such a term that enables the data controller to verify the accuracy of the data;
- b) the processing is unlawful and the interested party objects to the deletion of personal data and requests the limitation of their use instead;
- c) the data controller no longer needs the personal data for the purposes of processing, but the interested party needs them for the formulation, exercise or defence of claims;
- d) the interested party has objected to the processing, pending verification as to whether the data controller's legitimate reasons prevail over those of the interested party.

Right to Data Portability

The interested party (data holder) shall have the right to receive the personal data that concerns them, that they have provided to ACUA FAMILY PARK, S.L. (data controller), in a structured format, of common use and mechanical reading, and to transmit them to another data controller without being impeded by the data controller to whom they have been provided, when:

- a) the processing is based on consent, and
- b) the processing is carried out by automated means.

The interested party shall have the right to have personal data transmitted directly from controller to controller where technically possible.

Right to Object and Automated Individual Decisions

The interested party (data holder) shall have the right to object at any time, on grounds relating to their particular situation, to the processing of personal data relating to them in certain circumstances, and shall also have the right not to be the subject of a decision based solely on automated processing, including profiling, which produces legal effects on them or significantly affects them in a similar way.

ACUA FAMILY PARK, S.L. does not make automated decisions with your data or use it for profiling, except for the provisions of the Website Cookie Policy regarding the analytical and advertising cookies used.

You are informed of your right to withdraw your consent at any time, without affecting the lawfulness of processing based on consent prior to withdrawal.

Similarly, you are informed of your right to file a complaint with a supervisory authority (Spanish Data Protection Agency www.agpd.es).

- How can I exercise my rights to personal data protection?

You can exercise your rights to personal data protection before ACUA FAMILY PARK, S.L. by either of the following two means:

1. In writing, presented or addressed to the address of ACUA FAMILY PARK, S.L. indicated in section 2 of this Legal Notice and Privacy Policy.
2. By e-mail, to the address provided in section 2 of this Legal Notice and Privacy Policy.

In order to exercise your rights, you must deliver/send us:

- Signed written request.
- Accreditation of your identity (personal ID, passport or equivalent identification document).
- Documentation accrediting the representation of a third party, where applicable (minor from 0 to 14 years old, incompetent, power of attorney or authorisation of representation).

Depending on the right you exercise, we may ask you for additional information that we need to locate the information you request or to fulfil your right.

If you wish, we provide you with forms for the exercise of your rights, and you can request them using the methods indicated for the exercise of your rights.

d) Quality and Truthfulness of the Data

ACUA FAMILY PARK, S.L. shall only request personal data that is adequate, pertinent and not excessive in relation to their intended purpose.

The User guarantees the truthfulness, accuracy, validity and authenticity of the personal data provided, being responsible for any damages that may be caused to the holder of the Website or to third parties as a consequence of non-compliance with this guarantee. It also undertakes to notify ACUA FAMILY PARK, S.L., where necessary, of any modification or amendment thereof, so that its data processing is updated at all times and does not contain errors. The communication procedure of these circumstances shall be that established for the exercise of rights in personal data protection in section 2 of this Legal Notice and Privacy Policy.

The party providing the data guarantees and is responsible for being the data holder, being responsible for any claim, damage or prejudice arising from non-compliance with this circumstance. The use of phishing in any way, the assumption of false identities, the provision of any personal data or information of third parties as the User's own, as well as the provision of any untrue personal data by the User are expressly forbidden. It is expressly forbidden to make registrations with false or fraudulent data, which may be annulled, without prejudice to the assumption of appropriate legal measures.

e) Third Party Data

No personal data should be provided by anyone who is not the data holder. If the User provides personal data of third parties, previously, these third parties must have been expressly, accurately and unequivocally informed of the contents of this Privacy Policy and their consent and representation to provide it must have been obtained. In the event of non-compliance by the User, ACUA FAMILY PARK, S.L. rejects any liability or claim from third parties for the processing of the personal data provided by the User on non-compliance with the requirements set out in this section. All this without prejudice to the communication to be made by ACUA FAMILY PARK, S.L. to the aforementioned third parties, where appropriate, in accordance with the contact details provided by them, in compliance with their legal obligation.

f) Data on Minors

Access to and browsing through the contents of the Website is free and permitted to any Internet user. However, the use and / or contracting of certain services and / or goods offered through the Website has age limitations. Under no circumstances does this Website seek to obtain information or personal data from minors, either directly or indirectly.

In order to make enquiries or for the establishment of informative contact in which personal data is facilitated, if the User is a minor of 14 years or more, they have the opportune capacity, and facilitate their personal data onto the Website through the enabled routes of contact, they shall facilitate their data for consultative purposes, unless their legal representatives are legally required to assist them. However, if the User is under the age of 14 or less, regardless of whether they may have had free access to visit the content of the Website, they may not directly provide their personal data through any of the communication channels or forms available on the Website, in which case the consent of their legal representatives is always required.

The contracting of services and the contact to carry out said services shall only be available to Users of legal age (18 years).

ACUA FAMILY PARK, S.L. is exempt from any liability for non-compliance with these requirements and reserves the right to prevent or not satisfy communications or service provision, due to lack of legal capacity. In order to verify age and legal capacity and, where appropriate, the authenticity of the consent of the legal representatives, ACUA FAMILY PARK, S.L. shall have different procedures at its disposal. It shall be able to request a copy of the identity document and the contact information of the legal representatives to confirm their representation and authorisation, even requesting the appropriate documentation proving their parental authority and / or legal representation, without which they may not process their request. The legal representatives shall be considered, in all cases, responsible for the acts carried out by the persons in their charge, in accordance with the provisions of current legislation.

g) Security Measures

ACUA FAMILY PARK, S.L. adopts and implements all necessary technical and organisational measures to guarantee the security of personal data, in accordance with the regulatory requirements regarding personal data protection, avoiding their alteration, loss, unauthorised processing or access, and guaranteeing the confidentiality, integrity, availability and permanent resilience of the processing systems and services. Notwithstanding the foregoing, the User must be aware that Internet security measures are in no way unbreakable.

5. Duration and modification of the complete legal information

The applicable Complete Legal Information shall be the one published on the Website at all times. ACUA FAMILY PARK, S.L. reserves the right to modify, totally or partially, at any time and without prior notice, the content of the Complete Legal Information, including any of the documents contained therein, that is to say, the text contained in the current Legal Notice document or (Legal Information) and Privacy Policy and in the Cookie Policy, for extension, improvement, concretion or update of its content, both for legislative or jurisprudential changes or managerial strategy. In the event of modification, the previous version shall cease to be applicable, as the modified document shall now be applicable.

All the aforementioned documents shall be permanently accessible on the Website by means of a link at the lower section, with information on the version number in question and its date of publication, from which it comes into force.

6. Right of Exclusion

ACUA FAMILY PARK, S.L. reserves the right to deny or withdraw access to the portal and / or the services offered without prior notice, at its own request or at the request of a third party, to those users who do not comply with the conditions established in the Complete Legal Information.

7. Overview

ACUA FAMILY PARK, S.L. shall pursue non-compliance with both the conditions established in the Complete Legal Information and the obligations of the user and third parties established in it, as well as any improper use of its portal, and shall be able to exercise all civil and criminal actions that may correspond in law.

8. Nullity and Effectiveness

If any of the clauses or texts included in this document are declared void, the document itself shall remain fully effective and binding for the parties on the same terms, provided that it can subsist without the clauses or texts that have been declared void.

9. Legislation and Jurisdiction

The applicable legislation shall be Spanish legislation. Except in cases where it is the result of specific regulations established by another jurisdiction, the User and ACUA FAMILY PARK, S.L. are subjected expressly to the Courts and Tribunals of Puerto del Rosario and subsidiarily, when it is not possible for reasons of jurisdictional distribution in accordance to the Law, to the Courts and Tribunals of Las Palmas de Gran Canaria; for any controversy. This remains without prejudice to our willingness to resolve any dispute beforehand in an amicable manner.